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AMADEUS PNR HISTORY EXPLORER – EHP

Dear Subscriber,

We bring to you a very assistive tool in tracing historical information of a booking on Amadeus. Searching and reading PNR history elements becomes easier with this enhancement. Precise details can be displayed with categories allowing users to save time in their search.

Key Features:

- Date stamp display in front of each history line to track history.
- Sub display to show all modifications that occurred to a specific existing Passenger, Segment or Element.
- Capability to additionally display all the modifications that occurred to the elements associated to the chosen Passenger or Segments.
- Enhanced search capability using –Flight Number/Flight Number and date/Free Flow text

Below examples will help to illustrate the Enhancement

a> Date stamp per History line

```

>EHP/D
RP/XXXXXXXXXX/XXXXXXXXXX          DC/SU    30DEC11/0910Z  #####
000-29NOV2011 ON/KAPUR/S MS
000-29NOV2011 OS/9W2403 H 30DEC 5 GAUBOM LK1 0750 1225/NN *
1A/E*
000-29NOV2011 OS/9W2103 K 30DEC 5 BOMCOK LK1 1340 1525/NN * 1A/E*

```

<p>Amadeus Helpdesk</p>	<p>Live Chat Function in Amadeus Selling Platform</p>	<p>Mail to Helpdesk</p>	<p>Know more about Amadeus</p>	<p>Amadeus Learning City</p>
<p>24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200</p>	<p>Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform</p>	<p>help@amadeus.in</p>	<p>www.amadeus.in</p>	<p>Learn Amadeus using self paced learning solution Amadeus Learning City - www.alc.amadeus.com</p>



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b> Display with Date stamp for Passenger

```
>EHP/P1/ALL
RP/XXXXXXXXXX/XXXXXXXXXX          DC/SU      30DEC11/0910Z  #####
000 ON/KAPUR/S MS
000 RF-E CR-XXXXXXXXXX 14367102 SU 2222SS/DS-5891C2A2 29NOV08
    30Z
003 AF/FE NON END/9W2403 H 30DEC GAUBOM/9W2103 K 30DEC
    BOMCOK/9W2329 V 04JAN COKDEL/KAPUR/S MS
003 AF/FV 9W/9W2403 H 30DEC GAUBOM/9W2103 K 30DEC BOMCOK/
    9W2329 V 04JAN COKDEL/KAPUR/S MS
003 RF-E CR-XXXXXXXXXX 14367102 SU 2222SS/DS-5891C2A2 29NOV09
    11Z
```

c> Search by Flight / Flight + date

```
>EHP/D/F/FLT-9W2330/DT-30DEC
RP/XXXXXXXXXX/XXXXXXXXXX          DC/SU      30DEC11/0910Z  #####
027-30DEC2011 AS/9W2330 Q 30DEC 5 MAACOK TK1 1750 1905/TK E*
027-30DEC2011 RF-BOMRM9W300910-LTR2350520 CR-CCU1A0980 00220
    080 TR 0609AM/DS-8CB4A99C 30DEC0910Z
    4 9W2330 Q 30DEC 5 MAACOK TK1 1750 1905/TK      E*
```

d> Search by Free Flow Text

```
>EHP/D/F/FFT-PAX
RP/XXXXXXXXXX/XXXXXXXXXX          SS/SU      30DEC11/0910Z  #####
008-29NOV2011 OA/OSI 9WCTC PAX M-09436106339
008-29NOV2011 RF-E CR-XXXXXXXXXX 14301027 SU 1234AA/DS-5891C4
    AC 29NOV0912Z
    3 9W2453 L 30DEC 5 CCUMAA TK1 1020 1225/TK      E*
    4 9W2330 Q 30DEC 5 MAACOK TK1 1750 1905/TK      E*
```

For any clarification, please contact your Amadeus Helpdesk

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