

Customer Service News Flash

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XT Tax Removal on Electronic Ticket Display (TWD)

In accordance with the IATA resolutions, the Electronic Ticket Record (TWD) has been modified to display all the applicable taxes individually.

Effective 04th February, 2009, Amadeus System will not show the combined tax code 'XT' for transmission of Tax/Fee/Charge data in Electronic Ticket Records, Electronic Ticket displays (TWD). Instead, total of all the taxes will appear along with the base fare and the tax break up may be seen by performing the follow up entry TWD/TAX.

This applies for reissued tickets as well. The TWD display of a reissued ticket will show a single amount of all new taxes and for the break up of both paid as well as new taxes TWD/TAX can be performed.

Please note that there will be no change in the pricing output (FQQ) at FXP/FQP entries and XT tax code will continue to be displayed.

The XT tax code will only be removed from the e-ticket display (TWD). However, it will continue to be printed on the ITR.

A comparison of the old and new displays is detailed in the following pages.

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CHANGES IN TWD DISPLAY FOR FRESH ISSUANCE

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TKT-1253301317304-305      RCI-                      1A  LOC-ZJINLU
OD-BOMBOM SI-          FCMI-0  POI-COK  DOI-02FEB09  IOI-00030752
  1.TEST/T A              ADT              ST
  1 OBOM BA 138  F 10FEB 0240 OK FFFAS1      O              1PC
  2 XLHR BA 117  F 10FEB 0820 OK FFFAS1      O              1PC
  3  JFK      ARNK
  4 OEWR BA 186  J 20FEB 0805 OK J1US        O              1PC
  5 OLHR BA 199  J 20FEB 2130 OK JFFAS       O              1PC
  BOM
  FARE  F  INR          582445
  TAX   INR          30912YQ
  TAX   INR           788YQ
  TAX   INR          81661XT
  TOTAL INR          695806
/FC BOM BA X/LON BA NYC M4139.63BA LON5586.00BA BOM2097.27NUC118
22.90END ROE49.264000XT75908JN233WO2730UB271YC792US792US246XA345
XY123AY221XF EWR4.5
FP CASH
NON-ENDORSABLE
  
```

Current TWD display

Current TWD display, when more than 3 taxes are present, the first 2 taxes are shown separately and the remaining ones are added together and shown as XT. Break up of XT is shown at the end of the Fare calculation line.

```

TKT-1253302180500-501      RCI-                      1A  LOC-26ETDG
OD-BOMBOM SI-          FCMI-0  POI-AMD  DOI-17NOV08  IOI-00220021
  1.TEST/T A              ADT              ST
  1 OBOM BA 138  F 10FEB 0240 OK FFFAS1      O              1PC
  2 XLHR BA 117  F 10FEB 0820 OK FFFAS1      O              1PC
  3  JFK      ARNK
  4 OEWR BA 186  J 20FEB 0805 OK J1US        O              1PC
  5 OLHR BA 199  J 20FEB 2130 OK JFFAS       O              1PC
  BOM
  FARE  F  INR          570690
  TOTALTAX INR        117302
  TOTAL INR          687992
/FC BOM BA X/LON BA NYC M4260.36BA LON5534.00BA BOM2127.72NUC119
22.08END ROE47.868000XF EWR4.5
FP CASH
NON-ENDORSABLE
  FOR TAX DETAILS USE TWD/TAX
  >
  
```

New TWD display

WEF 04FEB 08, users will have the option to display all taxes together as a single amount in the TWD display. While in order to display the tax breakup, TWD/TAX to be entered.

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>TWD/TAX <<< All taxes are separately displayed with the entry TWD/TAX

TOTALTAX	INR	117302			
TX01	INR	35656YQ	TX02	INR	764YQ
TX04	INR	225WO	TX05	INR	2982UB
TX07	INR	734US	TX08	INR	734US
TX10	INR	334XY	TX11	INR	119AY
			TX12	INR	215XF
					75039JN
					262YC
					238XA

CHANGES IN TWD DISPLAY FOR REISSUED TICKETS

TKT-1253301317306-307 RCI- 1A LOC-ZJINLU
 OD-BOMBOM SI- FCMI-1 POI-COK DOI-02FEB09 IOI-00030752
 1.TEST/T A ADT ST
 1 OBOM BA 138 F 10FEB 0240 OK FFFAS1 O 21SEP 1PC
 2 XLHR BA 117 F 10FEB 0820 OK FFFAS1 O 21SEP 1PC
 3 JFK ARNK
 4 OEWR BA 186 J 27FEB 0805 OK J1US O 21SEP 1PC
 5 OLHR BA 199 J 27FEB 2130 OK JFFAS O 21SEP 1PC

Current TWD display

FARE R INR 582445

TAX	PD	30912YQ
TAX	PD	788YQ
TAX	PD	XT

TOTAL NO ADC
 /FC BOM BA X/LON BA NYC M4139.63BA LON5586.00BA BOM2097.27NUC118
 22.90END ROE49.264000PD XT75908JN233WO2730UB271YC792US792US246XA
 345XY123AY221XF EWR4.5
 FO 125-3301317304COK02FEB09/00030752/1253301317304-05
 FP O/CASH
 NON-ENDORSABLE

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TKT-1253302180502-503 RCI- 1A LOC-26ETDG
 OD-BOMBOM SI- FCMI-1 POI-AMD DOI-17NOV08 IOI-00220021
 1.TEST/T A ADT ST
 1 OBOM BA 138 F 10FEB 0240 OK FFFAS1 O 10FEB 1PC
 2 XLHR BA 117 F 10FEB 0820 OK FFFAS1 O 10FEB 1PC
 3 JFK ARNK
 4 OEWR BA 188 J 30MAR 2115 OK J1US O 10FEB 1PC
 5 OLHR BA 139 J 31MAR 1105 OK JFFAS O 10FEB 1PC
 BOM

New TWD display

FARE R INR 570690

TOTALTAX 0.00 <<< Total of all new taxes
 TAXES PD <<< Paid taxes are indicated with "PD" and without an amount

TOTAL NO ADC
 /FC BOM BA X/LON BA NYC M4260.36BA LON5534.00BA BOM2127.72NUC119
 22.08END ROE47.868000PD XF EWR4.5
 FO 125-3302180500AMD17NOV08/00220021/1253302180500-01
 FP O/CASH
 NON-ENDORSABLE

FOR TAX DETAILS USE TWD/TAX

>TWD/TAX <<< All taxes are separately displayed with the entry TWD/TAX

TOTALTAX 0
 PD01 INR 35656YQ PD02 INR 764YQ PD03 INR 75039JN
 PD04 INR 225WO PD05 INR 2982UB PD06 INR 262YC
 PD07 INR 734US PD08 INR 734US PD09 INR 238XA
 PD10 INR 334XY PD11 INR 119AY PD12 INR 215XF

**For further clarification, please contact you're nearest
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