

## News Flash

### Amadeus Flash

### Amadeus Check My Trip

We are pleased to introduce two new features to the existing itinerary view tool CheckMyTrip.Com, viz. **E-Ticket Information and Operational Flight Status Information.**

#### **E-Ticket Tab -**

This view, in addition to the already existing Itinerary-view, allows for more details to be shown for each individual e-Ticket that is present in the PNR being displayed in Check My Trip.

E-Ticket information can be accessed by clicking on the Tab next to **'Trip Summary'** at the top of the Itinerary-page.

#### **Flight Status Information -**

In the **Itinerary-display**, there will be a link to current **Operational Flight Status** information. When clicked, a pop-up window will open, showing current Flight Status if such is available at that time. The data shown corresponds to the cryptic command 'DO'

#### **Main benefits -**

Passengers will have the access to find

- ➔ More details on E-Ticket information without Fare
- ➔ Operational Flight information along with current flight status when such is available

Please find below the screen shots describing the new enhancement:-

#### **Amadeus Helpdesk**

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200

#### **Live Chat Function in Amadeus Selling Platform**

Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform

#### **Mail to Helpdesk**

[help@amadeus.in](mailto:help@amadeus.in)

#### **Know more about Amadeus**

[www.amadeus.in](http://www.amadeus.in)

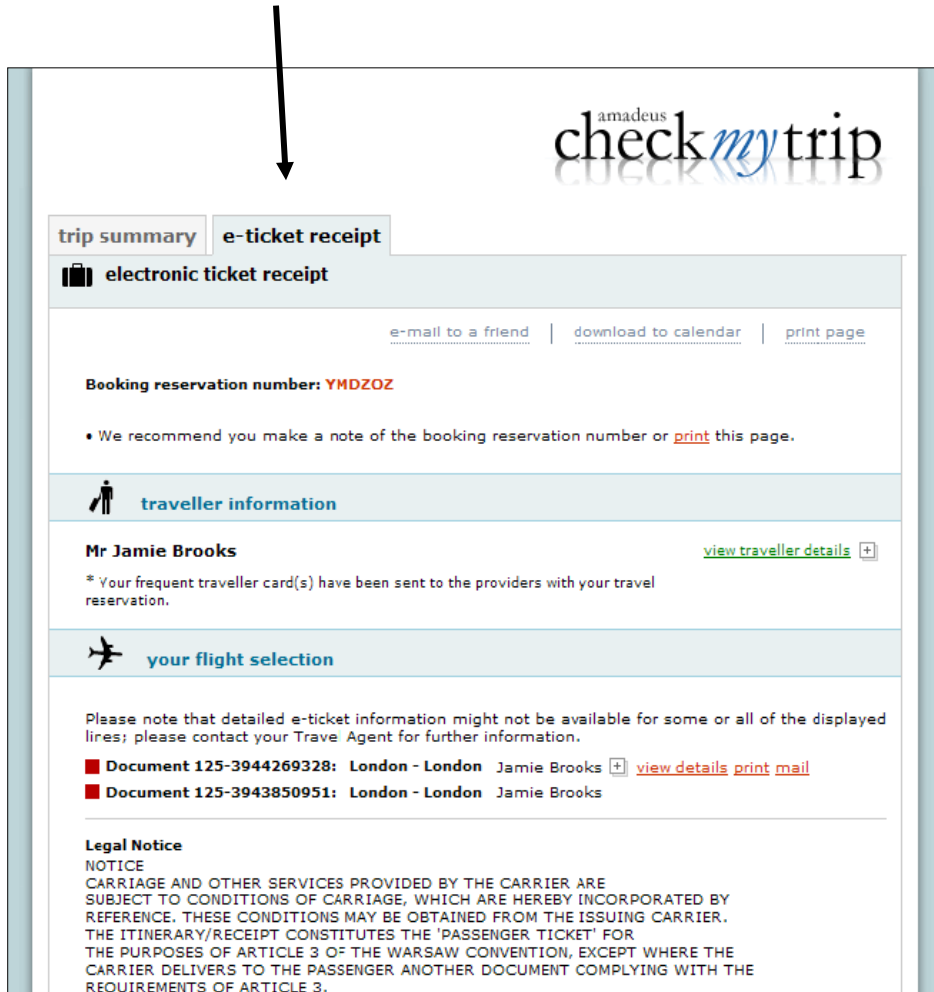
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#### New Tab to display E-Ticket Receipt (ITR without Fare Details)



The screenshot shows the Amadeus 'check my trip' interface. The 'e-ticket receipt' tab is selected, and an arrow points to it from the text above. The interface displays the following information:

- trip summary** | **e-ticket receipt**
- electronic ticket receipt**
- Links: [e-mail to a friend](#) | [download to calendar](#) | [print page](#)
- Booking reservation number: YMDZOZ**
- We recommend you make a note of the booking reservation number or [print](#) this page.
- traveller information**
- Mr Jamie Brooks** [view traveller details](#) (+)
- \* Your frequent traveller card(s) have been sent to the providers with your travel reservation.
- your flight selection**
- Please note that detailed e-ticket information might not be available for some or all of the displayed lines; please contact your Travel Agent for further information.
- **Document 125-3944269328: London - London** Jamie Brooks (+) [view details](#) [print mail](#)
- **Document 125-3943850951: London - London** Jamie Brooks
- Legal Notice**  
NOTICE  
CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO CONDITIONS OF CARRIAGE, WHICH ARE HEREBY INCORPORATED BY REFERENCE. THESE CONDITIONS MAY BE OBTAINED FROM THE ISSUING CARRIER. THE ITINERARY/RECEIPT CONSTITUTES THE 'PASSENGER TICKET' FOR THE PURPOSES OF ARTICLE 3 OF THE WARSAW CONVENTION, EXCEPT WHERE THE CARRIER DELIVERS TO THE PASSENGER ANOTHER DOCUMENT COMPLYING WITH THE REQUIREMENTS OF ARTICLE 3.

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#### Flight Details in E-Ticket with New Link to Display Flight Status Information

London to Delhi	
<b>Flight 1</b> <b>confirmed</b>	<b>Monday, July 13, 2009</b>
<b>Departure:</b> 10:10 London, United Kingdom - <a href="#">Heathrow</a> , terminal 5	
<b>Arrival:</b> 23:00 Delhi, India - <a href="#">Indira Gandhi International</a> , terminal 2	
<b>Airline:</b> British Airways BA143	<b>Duration:</b> 8:20
<b>Fare type:</b> Business	<b>Aircraft:</b> <a href="#">Boeing 777-200/300</a>
<b>Baggage:</b> information not available	<b>Last check in:</b> information not available
<b>Validity:</b> Not valid after 2009 7 13	
<b>Fare basis:</b> RAP	
MEAL (NON SPECIFIC)	<a href="#">current flight status</a>

#### Current Operational Flight Information as derived from DO entry

checkmytrip.com - flight status - Windows Internet Explorer  
 https://www.checkmytrip.com/plnext/XCMTXITN/FlightStatusPopUp.action;jsessi

**flight status** close

Departing: London, United Kingdom - Heathrow Monday, July 13, 2009  
 Arriving: Delhi, India - Indira Gandhi International Monday, July 13, 2009  
 Airline: British Airways Flight Number: 143

Hour	Flight Information	Airport
10:10	Estimated time of departure -	London, United Kingdom - Heathrow
10:10	Left the gate -	London, United Kingdom - Heathrow
10:35	Took off -	London, United Kingdom - Heathrow
22:35	Estimated time of arrival -	Delhi, India - Indira Gandhi International

**For more information, contact your Amadeus Helpdesk**

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