

Product News

A Newsletter for Amadeus users in the Indian subcontinent

Issue 3, 2010

Focus on Amadeus Master Pricer Expert

Master Pricer Expert is designed as a high-performance, flexible and interactive shopping tool designed to return a number of recommendations after one single input to Amadeus Central System.

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Amadeus Master Pricer Expert

Master Pricer Expert is designed as a high-performance, flexible and interactive shopping tool designed to return a number of recommendations after one single input to Amadeus Central System.

Master Pricer Expert is part of the Amadeus Sales & and e-Commerce portfolio.

It targets all travel agencies such as Online Travel Agencies, Leisure travel agencies, Business Travel Agencies, Travel Management Companies, Self Booking Tools.

Amadeus Master Pricer Expert is available worldwide, and is targeting:

- All API & WBS users wishing to benefits from the best of both accuracy and flexibility in a Shopping solution.
- All Selling Platform command page users needing a shopping solution in cryptic.

Agents can use the product only if the expected fares are filed in Amadeus. Agents that have their own local fares databases; a variety of upload capabilities into the Amadeus fare database can be provided (through XML, FareXpert etc.)

Travel Agents		Travel Search cies
<i>Sell travel products and services to end-users on behalf of 3rd party travel suppliers</i>		<i>Solutions for travel search on aggregator's websites prior booking on subscriber's website</i>
	Leisure	Business
Traveler	<p>Key characteristics : 'Do it yourself' search & book leisure travel solutions performed by the traveler, online via web interface or offline via other self booking tool</p> <p>Target: Online TA, Tour Operator.com, Consolidator.com</p>	<p>Key characteristics : 'Do it yourself' search & book business travel solutions performed by the traveler , online via web interface or offline via other self booking tool.</p> <p>Target: e-Travel Management Company, Self Booking Tool</p>
Professional	<p>Key characteristics : 'Rely on a travel agent' search & book leisure travel solutions performed by a professional travel agent, online via web GUI or offline via other professional solutions.</p> <p>Target: Leisure TA, Tour Operator, Single Site, Consolidator</p>	<p>Key characteristics : 'Rely on a travel agent' search & book leisure travel solutions performed by a professional travel agent, online via web GUI or offline via other professional solutions.</p> <p>Target: Business TA, Travel Management Company</p>
		<p>Key characteristics: Aggregate the results of multiple search engines to compare prices</p> <p>Target: MetaSearch</p>
		<p>Key characteristics : Collect & publish bargain rates, advise where to find them online</p> <p>Target: Deals publishers</p>
		<p>Key characteristics : Generic search engines, with sometimes specific pages related to travel</p> <p>Target: Portal sites</p>
		<p>Key characteristics : Provide specific editorial content on a destination</p> <p>Target: Dest. Aggregators</p>

Product flow: Look, Book, Price PNR & Create TST

Based on Master Pricer Expert output, the client application is prompted to:

- Look for the cheapest solution, storing the vast number of recommendations returned in the look step. The agent can develop a user-friendly interface and interactive business logic to the Master Pricer Expert recommendations so that users can browse through the many recommendations and make their choice if needed.
- Book the recommendation that best matches their needs and criteria.
- Price PNR & Create TST for the booked recommendation to re-price the created PNR and ticket the recommendation that has been initially selected.

BirdRes Smart TAB

Amadeus makes Indian Rail Content accessible through Amadeus Selling Platform....Now you can push the Passenger Names in the existing Amadeus PNR to BirdRes.com by a simple click!

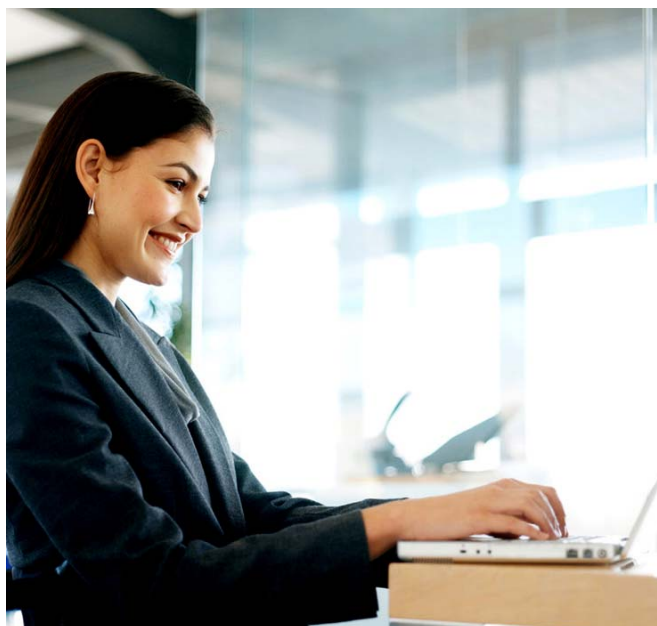
Amadeus is the first GDS to bring the Indian Rail Content saleable on a GDS platform by integration BirdRes.com Smart Tab on the Amadeus Selling Platform.

So far it was possible to create an Indian Rail booking on Birdres.com and push the details to an Amadeus PNR.

Now Amadeus introduces a feature where by simple click of a button push all the passenger name details (upto 6 passengers) directly to the BirdRes.com Rail booking interface!

Key Features & Highlights

- The Amadeus PNR will now have both the Airline and the Indian Rail segment (MIS) in a single PNR!
- The automatic RM element will be generated which ensures information flows to your BackOffice for accounting purposes.
- Saves time and energy , increases travel consultant's efficiency , reduces errors and does away with duplicate manual typing of names
- No need to fill in the passenger details separately in Birdres.com
- All pax names (upto 6 passengers) are automatically pulled from the existing Amadeus PNR.



- Air Segment and Rail Segment now reflects under a single Amadeus PNR!
- Integrated display in Amadeus IED/ IEP and Check my Trip!

Steps

- Retrieve your Amadeus PNR on the Amadeus Selling Platform
- Click on the BirdRes Smart Tab and you will see the system pulls the first 6 pax names automatically. For the remaining three passengers, the users need to create a separate rail booking!

For more details contact: BirdRes at contact@birdres.com

BirdRes Advance Plan

We have introduced a New Feature on BirdRes.com called the "Advance Plan".

The users can use this feature to store the - to, from, date, passenger name, gender, class, train number from previous entries.

When the user wants to trigger the reservation process, they have to click on BOOK (IRCTC doesn't permit automatic) .This feature can be used for General, Ladies and TATKAL quota.

For more details contact: BirdRes at contact@birdres.com

New Design in Amadeus CheckMyTrip

Amadeus CheckMyTrip is a Cost-Saver for Travel Agents and Airlines. With end-users (travellers) looking up their itinerary-information themselves, TAs and Airlines have less support-calls and inquiries. Amadeus CheckMyTrip is also a travel-facilitator for the travellers themselves, offering direct PNR-information 24/7 and additional travel-tools in localized languages.

From	Date	To	Time	Terminal
DELHI	20 NOV 2010	DHAKA	11:30	DEL TERMINAL 3
DHAKA	20 NOV 2010	BANGKOK	16:00	DAC
BANGKOK	25 NOV 2010	KOLKATA	13:25	BKK
DHAKA			14:30	DAC
BANGKOK			19:30	BKK
BANGKOK		KOLKATA	09:30	CCU

From 18th November, CheckMyTrip-users will be able to preview the new User Interface design of the Amadeus CheckMyTrip product. A referral-banner will appear at the top of the checkmytrip web-page, which if clicked on will show the new version which can be used for displaying 1A PNRs.

This product is primarily addressed to end-users (travellers) but also to travel agencies, on-line booking agencies and airlines.

Key features

New design - Access to the preview of the future Amadeus CheckMyTrip.com

Straight forward itinerary display – A collapsed view provides the main itinerary information to the user, this view can be expanded to access detailed information.

Multi-trip View - Viewing several trip itineraries in the same session.

Evaluating the Service – End user will be able to provide feedback on Amadeus CheckMyTrip.com directly to the product Management team.

Amadeus Quality Control



Amadeus Quality Control is the flexible solution for travel agencies to better manage their business practices and guarantee the total quality of every reservation. Fully adapted to the agency's own business needs and processes, Amadeus Quality Control ensures you maximise the efficiency of every sale.

Benefits:

- Maximise the efficiency of every sale
- Improved productivity: travel agents can work faster and smarter as quality checks are automatic, systematic and made online prior to PNR validation.
- Easy to use GUI
- Better customer service: a personalised level of service and a wider sales offer with rules to offer up and cross selling opportunities.
- Guarantee total quality of every reservation
- Improved Data Quality: the information displayed is accurate, consistent and complete
- Simple and secured deployment
- Adapt quality rules to your business needs and processes
- 100% customisable

Amadeus Hotel Select

Special offers for 300 hotel properties across 30 countries and 5 continents

Participating chains and hotels brands include Anantara Resorts, Amadeus LinkHotel, Best Western, Carlson Hotels, Dusit Hotels, Distinguished Hotels- Derby Soft China, Furama Hotels, Leading Hotels of the world, Lemon Tree Hotels, Millennium hotels, Preferred Hotels, Starwood Hotels, Taj Hotels Resorts & Places.

This edition of Amadeus Hotels Select also comes with the enhancement:

More Choice

Wider selection of brands, enabling our travel agents to cater to all tiers of the traveller budget.

Excellent rate offers and commissions

More competitive rates from hotels with very special advance purchase rates offering amazing discounts

Hotel figures for Sep'10

280 hotels chains representing over 87277 properties

- 280 hotel chains using Interactive Cancel and Seamless policies
- 271 hotel chains using Amadeus Dynamic Access
- 193 hotel chains using Best Available Rate
- 164 hotel chains using Total Pricing
- 158 hotel chains using Increased Occupancy Pricing
- 98 hotel chains using Alternate Property display
- 80 hotel chains using Multi Room Shopping & Booking
- 6 hotel chains using Flight info details
- 5 hotel chains using Instant rate & Availability updates

Room	Rate	Commission	Estimated Price	
Amadeus select hotel program Superior 1 king bed -satellite tv -air con - Dial up internet access -hairdryer -safe	PRO	10.0%	160 SGD (3,737.824 THB)	Book Guarantee
Amadeus select hotel program Deluxe 1 king bed -balcony con -dial up Internet access bar -safe			Estimated price for stay: 160 SGD (3,737.824 THB) Price per night: 136 SGD (3,177.15 THB)	Book Guarantee
Amadeus select hotel program Club 1 king bed -balcony -satellite tv Mini bar -safe			Superior 1 king bed -satellite tv -air con - Dial up internet access -hairdryer -safe	Book Guarantee
Amadeus select hotel program -safe -air con -satellite tv		Agency commission: 10.0%		Book Guarantee

New "Easy View" Hotel Select Directory:

Searching for the best offers by properties on the program, made easier.

SINGAPORE

St Regis Singapore
★★★★

SPECIAL OFFER Includes roundtrip airport transfer,daily breakfast and afternoon tea, daily 1-hr massage, butler service, daily cocktails & canapes, internet & pay-movies

Chain Code	Special Rate Code	TA Commission
SR	Suite Collection	10%

Offer Valid Until: 31 December 2010



New warning message in case of duplicate names entered in Amadeus PNR

Overview:

Duplicate passenger names entered in the same PNR can lead to confusion, system errors and passenger dissatisfaction.

To help avoid such situations Amadeus PNRs will issue a warning message at end of transaction when identical passenger names are entered.

This enhancement will help end users save time and avoid unintentional duplication of passenger name information.

Key Features

- At end transaction, a warning message will indicate duplicate names have been found and the corresponding name element numbers.
- Passenger type codes and passenger IDs are not taken into consideration.
- Duplicate names present before PNR retrieval are not taken into consideration.
- Dupe Name Restriction applies to Amadeus agents.

Main Benefits

- Avoid mistakes when entering passenger names in the PNR (e.g. Group PNR)
- Avoid systems errors when processing the PNR
- Contribute to a pleasant journey and increase customer satisfaction

```
RP/DEL1A0980/
1.SHARMA/A MR 2.SHARMA/A MR 3
5 9W 332 Y 12DEC 7 DELBOM DK4 00
010 AA 7840 908 023
SEE RTSVC
6 AP DEL 01126736600 - AMADEUS INI
7 TK OK22NOV/DEL1A0980
>rfh;er
```

WARNING: DUPLICATE NAMES 1-4

Transport & Security Administration

TSA Secure Flight

The Transport and Security Administration (TSA) in the United States has recently announced that the transmission of Secure Flight Passenger Data (SFPD) will become mandatory for all airlines from

1st November, 2010. This mandate requires airlines to transmit SFPD (passenger name, date of birth and gender) to the TSA at least 72 hours before departure for advance bookings, and immediately for bookings made within 72 hours, for all flights operating to, from and within the United States.

Failure to transmit this information can result in financial penalties for airlines by the TSA, which in turn could lead to

ADMs being sent to agents, and possible black-listing by airlines of repeatedly offending agents. Customers would also be subject to increased security clearance and greater inconvenience.

In order to comply with this mandate, a number of measures are being introduced which will impact you, our travel agency customers. These include the introduction of a new industry standard SSR which will allow airlines to assist travel agents to identify bookings with missing SFPD, and the restriction of ticket issuance for non-compliant PNRs.

To help you to better incorporate these changes with a minimal impact to your daily processes, we provide a full suite of solutions to assist in the collection of SFPD. All the Amadeus distribution channels already support the collection of Secure Flight data, so whether for retail or online agency, a corporate or leisure agency, we have a variety of methods to facilitate data collection:

- Central System (cryptic) - mandatory information is collected using standard SSR DOCS/DOCO codes
- Selling Platform 6.1 – a mask is available in the latest graphical user interface
- API / Web Services – TSA data collection already incorporated
- E-Retail Engine, e-Power, e-Travel Management – SFPD elements are offered during the booking process
- Quality Control – a flexible, pre-booking quality check tool, allowing a check to be made in a PNR for mandatory data

A new IATA approved SSR ADPI (Advise Passenger Information) is also supported, which allows airlines to advise travel agents if the mandatory SFPD is missing from a PNR.

Net Trans

The complete hotel commission recovery and reconciliation service for travel agencies – integrated with Amadeus for seamless transfer of hotel bookings.

Every travel agency has problems collecting commission from hotel bookings. The majority of hotels are very good about paying promptly. Unfortunately, some are less reliable. Agents often find as much as 50 per cent of what they are owed is never paid. Despite this problem, agents usually fail to chase the commission they are owed. Net Trans is an outsourced commission specialist, which will solve the problem of commission gathering for you. Amadeus has signed a preferred supplier agreement with Net Trans offering the service to Amadeus users at a pre-negotiated price, the contractual relationship being between the travel agency and Net Trans. Active Commission is a commission handling.

Key benefits:

- More commission
- Lower administrative costs
- Lower bank charges for commission handling
- Faster payment
- Better reporting

How it works- 6 simple steps

Step 1: Net Trans automatically collects and consolidates your Amadeus bookings, your front-line staff make no changes to the way they work. You can add non-GDS bookings as manual/passive segments for commission tracking.

Step 2: Early in the month following checkout date, Net Trans sends hotel suppliers a list of bookings made with them and the commission they owe.

Step 3: Net Trans collects and consolidates your receivables based on commission we have collected for you and on statements of money sent directly to you and forwarded to us.

Step 4: The hotels settle with Net Trans. If they are users of the Pegasus Solutions' hotel commission payment service or WPS, they will settle automatically with Net Trans. Net Trans' system traces and chases any payments that have not been received.

Step 5: Net Trans holds the received commission in a secure client account, and then sends a single consolidated payment to you within the fifth business day of each month (provided the transfer is the equivalent of 100 euro or higher). The payment is in the currency of your choice, we currently offer eight currencies.

Step 6: You can access a full set of web-based reports on demand. At a glance, you can see which reservations you have made, what commission you have received and what Net Trans is still chasing for you. You can export the reports to Excel and other formats. Log in is provided.

So how do we do it? Since it is not worth travel agencies spending their time chasing commission, you may well wonder how Net Trans makes a living out of it. The answer is simple:

- Automation – our system reduces costs by automating as much of the process as possible
- Expertise – commission collection and processing has been Net Trans' only business since it was founded in 1999
- Economies of scale – we process over 12 million room nights annually for more than 6,500 agents in over 80 countries No cure – no pay!
- Net Trans does not charge any membership or installation fees. What you do pay is a fixed amount per confirmed, commissionable room night, no charge is made for bookings confirmed as being Net rates, No show etc. The Amadeus pre-negotiated rate is: € 1,20

Past date informative pricing now goes back to two years!!

The Past date informative pricing (FQP) entry that can now date back up to TWO years in the past.

Benefits

- Significant advantage for subscribers to retrieve accurately the most complex pricing up to two years in the past.
- Helps for auditing or verifying the restrictions of the fares used and priced on a ticket.

Considering today's date is 12Oct10, Amadeus fare quote can price TWO years in the past with FQP entry.

Product Talk



Mrs. Kanwal Bedi – Managing Director, Prompt Travels has been associated with Lufthansa airlines before conceptualising Prompt Travels and has vast experience of 40 years in aviation industry. Prompt Travels has been operating now for more than 12 years and primarily caters to both corporate houses and referral business with its office in Chandigarh.

Prompt Travels has been operating now for more than 12 years and primarily caters to both corporate houses and referral business. Agency is known amongst airlines to generate elite class passengers who prefer flying in business class and Prompt Travels only patronises airlines like British Airways, Lufthansa, KLM Airlines, Singapore Airlines, etc for their corporate clients. By virtue of close association and experience of working with some reputed airlines, Prompt Travels has grown from strength to strength and is a reliable & leading travel advisor in the region.

Q: What is the mantra of Prompt Travels?

Ever since The conception of PROMPT TRAVELS, which is almost more than 12 years now, We have grown with satisfaction and our Mantra has been.....“Serve & Grow”

Q: Describe your graph and ratio over the last few years and how has Amadeus helped you in your operations?

A company starting with just three people, has risen to the strength of 14 till date with the annual turnover of 5.5 Crores.

A lot of this has been made possible due to the quick and easy access of The CRS of Amadeus- which gives the comfort of.... A user friendly system. The fast responding to the passenger, in helping getting seats or making desirable changes at any/all times as needed by the client, particularly the corporates.

Q: What is the one key factor / USP of Amadeus that has helped you in attaining business?

Quick access of online reservation system on Amadeus enabled us to provide the seats very quickly, and in the lower category of fares. In today's

World, it is the publicity of Mouth that travels fast and one telling the others to go to 'Prompt Travels'.

Q: How has Amadeus helped you in building your business and extending your reach in the industry?

For most times unlike other systems, Amadeus is always available and not 'DOWN'.

Q: What is the first thing that comes to your mind when you hear about Amadeus?

Just Sign in and there you are Ready to go !

Q: What are the future prospects / new trends of the industry and can Amadeus be a part of them?

We, at Prompt Travels have been using the Amadeus System right from day one ! The only thing which is seriously felt and needed is that the access of Low Cost Carriers is not available. This must be incorporated.

A regular traveller always looks for cheaper meter on the Taxi, and despite being No Frills, they don't really mind the low cost Carriers. It is essential if Amadeus has to keep up with the current times or the future to have all availability possible on their CRS.

Amadeus Selling Platform 6.1P200

Amadeus is pleased to announce Selling Platform version 6.1P200, the leading point of sale solution for travel professionals.

Amadeus Selling Platform is the world's most used retailing application designed for travel professionals to increase revenues, work more efficiently and improve customer service. More than just a traditional front-office system, Amadeus Selling Platform can integrate any mid and back office application with the point of sale.



Key pointers:

- Over 400,000 points of sale deployed around the world
- 100 million trips booked each year
- 70 billion € trip value booked
- 250 + million bookings per year

To give customers even greater scope for sales, Amadeus is now developing the classic Selling Platform solution to vastly improve deployment, installation and portability which will reduce operational costs.

Selling Platform 6.1P200 will continue to provide efficiency and rapidity to the travel agents.

Some of the key features of this release will be:

Effortless deployment and installation

Download and installation have been streamlined to allow faster processing and fulfillment.

- Access is now immediate based on Agent sign, password and office ID as opposed to previous Certificate ID (CID) creation
- An automated e-mail message secures the process
- Through improvements to Automatic Update software, travel agency actions during first time installation have been reduced from 15 to 4.
- Most actions (Internet Explorer settings, check URLs, trusted sites, HW/SW version compatibility, etc.) are now automated.

A new, modern and efficient installer improves installation, re-installation and portability.

This new installer:

1. Configures your Internet Explorer settings automatically.
2. Checks the network to ensure that trusted sites are accessible.
3. Checks your system hardware and software to ensure compliance.

Research has shown:

- A 43% gain in time for first time installation on high bandwidth (128k)
- A 70% gain in time for upgrade installation on low bandwidth (64k)
- Agent actions reduced from 15 to 4 for first time installation

Source: Amadeus Quality Assurance & Development Support

For the larger Travel agencies needing easy deployment on many machines; or for Travel Agencies not wanting to impact bandwidth, a file can be obtained in several formats (*.msi,*.exe,*.zip) in advance to accelerate this type of installation.

Access Selling Platform from any trusted PC

User based authentication has been adopted to allow for increased mobility. Previous pre-requisites, such as Certificate ID and Hardware ID, are now obsolete and you are no longer restricted to a terminal based system. You can access your Amadeus Selling Platform from any trusted PC.

- You can now easily transfer your agent sign and password access to any machine.
- Switching between several machines simplifies life for example when working from home, in 'hot desk' office situations, manning a demo stand at an event, etc.
- Full portability is assured without compromising security thanks to PCI DSS (payment card industry data security standard) compliant processes.
- This increases the range of Amadeus products which give you peace of mind with online credit card acceptance and authorisation processing.

Save on costs

Operational costs are reduced as your agents are now able to reset a forgotten password through the brand new 'Welcome Page'. In addition, because Hardware ID/ Certificate ID process is no longer necessary, the re-installation of Selling Platform due to, for instance a PC crash, is now quick and effortless.

Amadeus Selling Platform improvements are part of the brighter, bolder, better evolution of Amadeus front office technology you need to run your business most effectively.

- The ordering procedure is exactly the same as for your classic Selling Platform
- Migration to the new features is fully automated and so transparent to you
- Indeed, these improved features are simply integrated as added value items into Amadeus Selling Platform

SOFTWARE REQUIREMENTS

OPERATING SYSTEMS AND INTERNET BROWSERS (1)

Workstation Operating System:

- Microsoft Windows XP 32 & 64 Bits since SP1
- Microsoft Windows Vista 32 & 64 Bits since SP1 (2)
- Microsoft Windows Seven 32 & 64 Bits

Server Operating System:

- Microsoft Windows 2003 Terminal Server 32 & 64 Bits up to SP2
- Microsoft Windows 2008 Terminal Server 32 & 64 Bits up to SP1
- Microsoft Windows 2008 R2 Terminal Server 64 Bits

Internet Browser:

- Internet Explorer 7.0
- Internet Explorer 8.0



New enhancements and updates

For refresher sessions on New Enhancements contact us at training@amadeus.co.in

Change in SSR DOCS & DOCO standard setting

Key Features

SSR DOCS and DOCO will be permitted on passive bookings made in Amadeus on non System User Airlines, and transmitted in TTY messages

SSR DOCS and DOCO captured on passive bookings made on third party systems will update the Amadeus active booking

Main Benefits

From November 1st carriers operating to the US will need to provide the following minimum information for all passengers travelling from, to or within the US:

- Full name (as appears on travel documents)
- Date of birth
- Gender
- Redress Number (if available)



ATA voted a resolution, applicable from October 1st, to inhibit ticketing if this information is not present in the PNR.

As a consequence Travel Agents must be able to enter SSR DOCS and DOCO on passive bookings, and they must be transmitted to the active booking.

TST Number New Allocation Process (coming shortly)

USAGE OF TST NUMBER

The TST number is used to select a TST for:

- TST display purpose for active TST only. The cryptic entries available for a TST display with a TST number selection are:
 - TQT (standard TST display request)
 - TQN (special TST display with negotiated fare data)
 - TQC (pricing context display)
 - TQO (airline fees)
- TST history display purpose, for active and/or deleted TST. The cryptic entry is then TTH.
- TST update selection. The cryptic entry is then TTI.



NEW TST NUMBER ALLOCATION PROCESS

The number allocated to a new TST is a unique number which cannot be re-used within the same PNR for another TST. This number is really a unique tattoo number which allows to fully identify a TST for the entire life of the PNR.

ILLUSTRATION

This section illustrates the TST number allocation for both the old and new allocation processes. It is based on a PNR containing 3 passengers and 1 segment evolving following subsequent actions detailed in the first column of the following table. In the second column, we can find the TST index as it can be displayed with the old TST number allocation process. It reflects all active and deleted TSTs. The third column reflects the changes that will occur when the new TST number allocation process will be in place for the same scenario. The TST number is displayed in the first column of the index under the “T” identifier, followed by the passenger association, passenger name, TST amount and segment association.

Scenario 1	TST index illustration with OLD TST number allocation					
Price twice before the end of transaction: >FXP >FXP >ER	T	P/S	NAME	TOTAL	FOP	SEGMENTS
	1	.1	PASSENGER/A	EUR	5410.81	4...
	1	.2	PASSENGER/B	EUR	5410.81	4...
	1	.3	PASSENGER/C	EUR	5410.81	4...
	TST index illustration with NEW TST number allocation					
	T	P/S	NAME	TOTAL	FOP	SEGMENTS
	2	.1	PASSENGER/A	EUR	5410.81	4...
	2	.2	PASSENGER/B	EUR	5410.81	4...
	2	.3	PASSENGER/C	EUR	5410.81	4...
Scenario 2	TST index illustration with OLD TST number allocation					
Re Price and End Transaction: >FXP >ER	T	P/S	NAME	TOTAL	FOP	SEGMENTS
	1	.1	PASSENGER/A	EUR	5410.81	4...
	1	.2	PASSENGER/B	EUR	5410.81	4...
	1	.3	PASSENGER/C	EUR	5410.81	4...
	DELETED TSTS					
	1	A	PASSENGER/A	EUR	5410.81	
	1	A	PASSENGER/B	EUR	5410.81	
	1	A	PASSENGER/C	EUR	5410.81	
	TST index illustration with NEWTST number allocation					
	T	P/S	NAME	TOTAL	FOP	SEGMENTS
	3	.1	PASSENGER/A	EUR	5410.81	4...
	3	.2	PASSENGER/B	EUR	5410.81	4...
	3	.3	PASSENGER/C	EUR	5410.81	4...
	DELETED TSTS					
	2		PASSENGER/A	EUR	5410.81	
	2		PASSENGER/B	EUR	5410.81	
	2		PASSENGER/C	EUR	5410.81	

New Enhancements in FareXpert Platform

FareXpert is the graphical interface used by travel agents and airlines to file, update and distribute their Negotiated Fares Contracts.

Features

Fully Graphical User Interface

- Point-and-click technology
- Fill-in-the-blank dialog box
- Tool-tips - mouse driven decoding of icons, fields, text abbreviation
- Designed for novice and expert
- Keyboard controls
- Print option available at any time for the application as a whole, the opened transaction or help

Browser Based

Using the latest web technologies, Amadeus FareXpert can be installed in a few minutes. The latest enhancements can be dynamically deployed onto the user's desktop: at the time of log-in. Amadeus FareXpert upgrade mechanism automatically provides immediate access to the latest product enhancements.

Using the web technology, Amadeus FareXpert has been designed with three security levels to ensure data flow confidentiality and to protect the PSP Database.

Help

- Tool-tips - mouse driven decoding of icons, fields and text abbreviation
- "How to ?" - screen level
- "What's this ?" - field level
- Dynamic checks, cross-checks and prompt messages
- Warning icons displayed beside erroneous data
- Glossary

Added Value

- Intuitive: Usability team involvement and Usability tests processing
- Designed for expert and novice
- Flexible: offers more functionalities than the current main frame products

- User-friendly and easy-to-use
- Accessible everywhere: provides the opportunity to reach a greater number of customers in all parts of the world, that previously have not been accessible due to high communication costs or operational difficulties.

New Enhancements in the Platform

- A new field is now available alongside user id and password on login panel, and relative to user's organisation. If you don't know the organisation for a given user id, you can leave the field blank. Most organisations are known locally, and will be automatically filled. Next time you log in FareXpert, the organisation will be inserted in the launcher.

■ The "Discounts" category is enhanced to allow the combination of percentage and fixed amounts when Child and Infant discounts are applicable in a contract.

A new column called "Discount Calculation Method" indicates how the Child/Infant fare amount is determined.

Depending on the selected method, the values coded in the Percentage and Amount columns will apply as follow on the Net fare:

- Method "Calculated": Child/Infant Fare Amount = Percentage x Net fare
- Method "Specified": Child/Infant Fare Amount = Amount
- Method "Add Calculated to Specified": Child/ Infant Fare Amount = Calculated + Specified
- Method "Subtract Specified from Calculated": Child/ Infant Fare Amount = Calculated – Specified
- Method "Add Specified and calculate": Applies to Category 19 (children's discount) only Fare Amount = (Net fare+Amount) * Percentage
- Method "Subtract Specified and calculate": Applies to Category 19 (children's discount) only Fare Amount = (Net fare -Amount)*Percentage



■ For both Negotiated fares and Dynamic Discounted Fares modules, a new field has been developed in the Ticketing panel to offer more flexibility on the values to be printed on the ticket.

The users are now able to mix negotiated and public fares information to be printed on the ticket.

In the Distribution and Ticketing panel, the new field “Retrieve Negotiated Fare Class with Public Amount from” allows mixing information from the negotiated fares contract and a targeted public fare.

At pricing and ticketing time, the Fare Class coded in the Rule Definition is selected while the amount is the one of a Public fare.

The Public fare is retrieved by coding its corresponding public fare class in the field “Fare Class” and “Carrier Code”.

The Public fare will be printed on the ticket if the following conditions are met:



- It belongs to the same carrier as the one specified for the rule or is an IATA Public fare.

- It has the same directionality, city pair,OW/RT indicator and tariff number as the negotiated fare

- The Surcharge category is enhanced to allow coding surcharges at a specific date.

The users have more flexibility when filing surcharges; thanks to this new functionality, they can file a surcharge on a specific date on top of a week-end, fuel and miscellaneous surcharges, still applying carrier, flight and geographic restrictions.

- In the distribution and ticketing panel of the Negotiated Fares

module, the users will be coding the stock and/or plate indicator using the Ticketing Validation flag and the Ticketing Carrier.

If nothing is coded (default conditions) it means that no validating carrier restrictions will apply at pricing time. (i.e if publishing carrier is the only carrier to be used, then it should be coded as such with the new coding possibility).

N.B: Freeform text coding is not automatically processed. With this enhancement, it is therefore required to code any validating carrier restrictions into the Distribution and Ticketing panel instead of freeform text.

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